



Owned & Operated by JAJ Martin Physiotherapist Corporation

#3 - 1009 Allsbrook Rd., Parksville, BC V9P 2A9 Telephone: (250) 248-9666 Fax: (250) 248-2199

## Patient Feedback Form

Full Name: \_\_\_\_\_

Date: \_\_\_\_\_

Therapist Name: \_\_\_\_\_

- 1. How would you rate your experience with our admin/front desk team based on their helpfulness & friendliness?

Please circle:

0 1 2 3 4 5 6 7 8 9 10
Poor Average Fantastic

- 2. How was your experience with your health professional based on efficiency, professionalism & care?

Please circle:

0 1 2 3 4 5 6 7 8 9 10
Poor Average Fantastic

- 3. How likely are you to recommend a friend or colleague to us?

Please circle:

0 1 2 3 4 5 6 7 8 9 10
Not At All Likely Maybe Extremely Likely

If we did not score a 10 in any of the above questions, please tell us what we could have done to improve your experience at Oceanside Physiotherapy. If we scored 10's, please tell us what we did right!

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Thank you for offering to help us improve the quality of our service.
Your feedback is invaluable!